



# IMPORTANT NOTICE

## Temporary In Branch Service and Access Restrictions

In order to protect the health and well being of our members, staff and the local community during the COVID-19 pandemic, we will be enforcing proper social distancing at all locations. As a result, we will be temporarily **RESTRICTING IN BRANCH SERVICE** and **ACCESS** at all of our branches.

The changes are **EFFECTIVE MARCH 24, 2020**.

We will CONTINUE to offer in branch service during our restricted hours of 10:00-3:30, however to ensure that proper social distancing is taking place, we will be **RESTRICTING BRANCH ACCESS TO NO MORE THAN 5 MEMBERS AT A TIME**.

We ask that you **ONLY VISIT** a branch in person for **URGENT OR ESSENTIAL** reasons. **Face to Face appointments with our lending and investment staff will be done by appointment only.**

**Please note that you will be asked to complete a self-assessment prior to entering a branch and may be denied access based on the results.**

**As always, the following services are also available to you:**

**MemberDirect® Online and Mobile Banking Service** (view your transactions, transfer funds and pay bills) Contact us to get signed up.

**ATM services** at all branches as well as surcharge free ATMs via the Exchange Network (<https://www.theexchangenetwork.ca/>)

**Telephone Banking** can be accessed from a touch tone phone at 1-888-918-5825. Contact us to get signed up.

Belleville – 613-966-4111

Trenton – 613-394-4872

Frankford – 613-398-6103

**The health and safety of our members and our staff is our top priority.**

**Thank you for your understanding, co-operation and patience.**

**Please check in with us online for more updates and news @ [quintefirst.ca](https://quintefirst.ca)**