

MasterCard Communications for CU Website

Effective January 1st, 2018 we'll be working with a new credit card provider

If you carry a credit union Mastercard® credit card issued by CUETS Financial*, below is some information you need to be aware of. In the New Year, we'll be moving to a new credit card provider, and that means we won't be able to provide support or information on our website or in the branches for your CUETS Financial Mastercard credit card.

****Please watch for a letter from CUETS Financial explaining this change and how they will continue to work with you effective January 1, 2018.****

If you're used to signing in to the cucardsonline.com or CHOICE REWARDS® sites, be sure to save or bookmark the link before December 31st, 2017 because we'll be removing those links from our website.

What will stay the same?

You can continue to use your CUETS Financial Mastercard credit card after January 1st, 2018, the same way you do today. You will have the same PIN, features and benefits, credit limit, interest rate(s) and fees. Your CUETS Financial Account Agreement and Disclosure Statements, as amended to date, will also remain unchanged. Please ensure your address is current with CUETS Financial so you will receive any notices from them.

If you've set up Credit Union Mastercard in your bill payments, you'll still be able to pay your bill online and in the branch.

What will change?

Effective January 1st 2018, you won't see any direct links to the CUETS Financial or CHOICE REWARDS sites on our website. When you login to the CHOICE REWARDS site, you will no longer see our name or logo on your landing page. Be sure to save the link before December 31st, 2017.

We will no longer offer CUETS Financial cards in the branches, and unfortunately we won't be able to provide member service on your existing card. To continue to manage your account, you can go online using your current login credentials for CUETS Financial Online Card Services. If you aren't currently enrolled, you can visit cucardsonline.com and click "New User / Enrol Now" link. Alternatively, you can contact the CUETS Financial toll-free customer assistance number: **CUETS Financial Card Services 1-800-561-7849**.

IMPORTANT NOTICE TO MEMBERS- CREDIT UNION MASTERCARD PROGRAM

On January 1st, 2018 Quinte First Credit Union will be introducing an exciting new family of both personal and corporate credit cards. Our new card offering will provide excellent options to our members, with cards that can specifically suit their individual credit card needs, both for personal use and for business.

Please note that members may continue to use their existing Quinte First Credit Union Mastercard credit card issued by CUETS Financial* beyond January 1st, 2018. If you have any questions regarding your current Mastercard credit card you should contact the number on the back of your credit card.

We will keep you informed and provide greater detail on our new credit card program as we get closer to launch.

*CUETS Financial is a division of The Toronto-Dominion Bank. The issuer of this credit card is The Toronto-Dominion Bank. All trade-marks are the property of their respective owners. CUETS is a trade-mark of Canadian Credit Union Association, used under licence. ®CHOICE REWARDS is a trademark of The Toronto-Dominion Bank.